

Report – Ed Pass / Eco Pass Card Problem

Name (optional)* _____

Phone # (optional)* _____

E-mail (optional)* _____

Card Serial # _____

Card Issued by (School/Employer/Resort)

Date & time problem occurred

Bus TRAX *FrontRunner* (FR)

If Bus, Bus # _____ Route# _____

If TRAX or FR Direction

East West North South

Describe problem below or check box:

Red light

Yellow light

No light

Device "Out of Service"

Other: _____

*Please provide your name and contact info above if you would like a follow-up contact.

Please return to the fare box. You may also call and report this information or mail/e-mail this form to:



Utah Transit Authority, Customer Service
3600 South 700 West
Salt Lake City, UT 84119
801-287-2667 or 1-877-882-0200
rideuta@rideuta.com